APPROVAL OF SERVICE SPECIFICATIONS FOR HEALTHWATCH AND COMPLAINTS ADVOCACY

30 AUGUST 2012

DECISION

Set out below is a summary of the decision taken by the Cabinet Member for Crime and Stronger Communities.

Members are reminded that, should they wish to call in a key decision, notice must be given to Democracy Support Group no later than 4pm on the second working day after this meeting.

If you have any queries about any matters referred to in this decision sheet please contact Judith Betts.

1. APPROVAL OF SERVICE SPECIFICATIONS FOR HEALTHWATCH AND COMPLAINTS ADVOCACY

RESOLVED: That the service specifications for Local

HealthWatch and NHS Complaints Advocacy

Services be approved.

REASON: To provide high quality Local HealthWatch and

NHS Complaints Advocacy services for the City

of York.